



# A Collective Learning Experience towards Organisational Sustainability

BİRLİKTE Institutional Support Programme Civil Society Development Center (STGM)

Tuğçe Bahadır Cankara December 2022





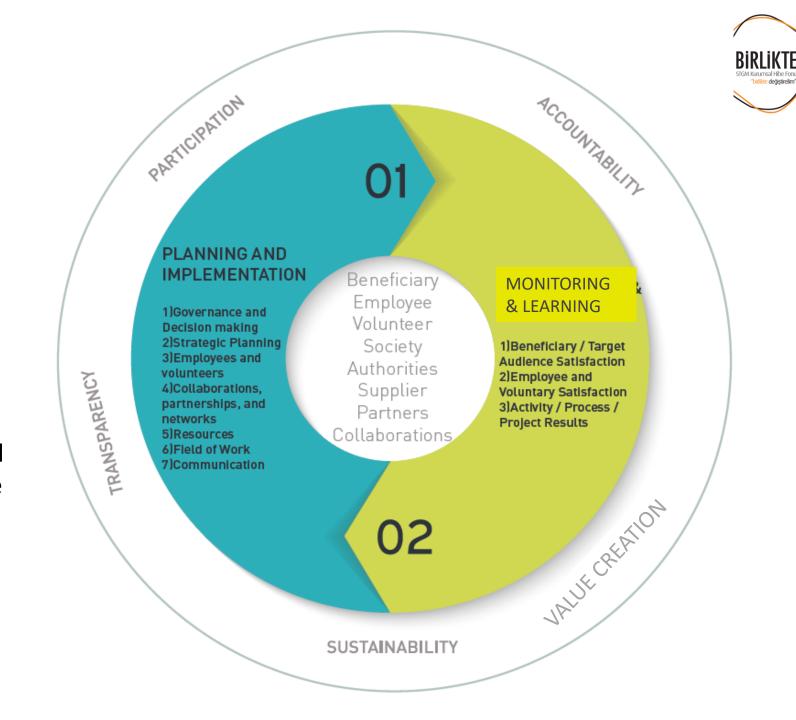


- to support the organisations to become stronger, sustainable and effective agents of civil society
- Provides:
  - core grant,
  - mentorship programme for organisational capacity strengthening,
  - a collective learning hub
- Focus is in the "organisation" itself, rather than the activities they deliver



#### Birlikte Organisational Capacity Development Model

- a wholistic & systems perspective
- established criteria and standards in key organisational management areas based on 5 foundational principles of good governance
- Self-assessment tool as the key
- The entire process facilitated by mentors-supported for 2 years







#### Self-assessment Tool

- •Evaluation questionnaire (subset of questions for each management area, 47 questions)
- •Score table and graphs
- Prioritisation matrix
- •Improvement plan
- •Each grade in the rating scale between 1 to 5 refers to a certain level of organisational management capacity

Planning and Implementation	S: (S)trengths I: What to (I)mprove	Score
4. Cooperation, Partnerships and Networks		
4.1. Do you analyse organizations and networks for possible partnerships and cooperation at international, national, regional and local levels?	<b>\( \cdot </b>	2
4.2. Do you analyse capabilities of partners/cooperations and the impact of networks in the direction of your strategies?	S: I:	2
4.3. Do you define appropriate policies and methods to work effectively and harmoniously with your partners and cooperating institutions?	S: I:	3
4.4. Do you monitor and analyse the influence of networks and the mutual performance of the work, done with your partners and other cooperating institutions?	<b>\( \cdot \)</b>	2
Unit Score		2,25









### What did the GBs say about their experience?



- "We strengthened the participation mechanisms within our organisation."
- "We developed our skills for self-reflecting on our organisational needs and formulating solutions.
   We will continue our self-assessment practice even after Birlikte."
- "Self-assessment showed us the possibility for formulating collective solutions to existing problems with a more structured and objective approach."
- "We established a wholistic / systems perspective in our management mechanism and strengthened the organisational structure."





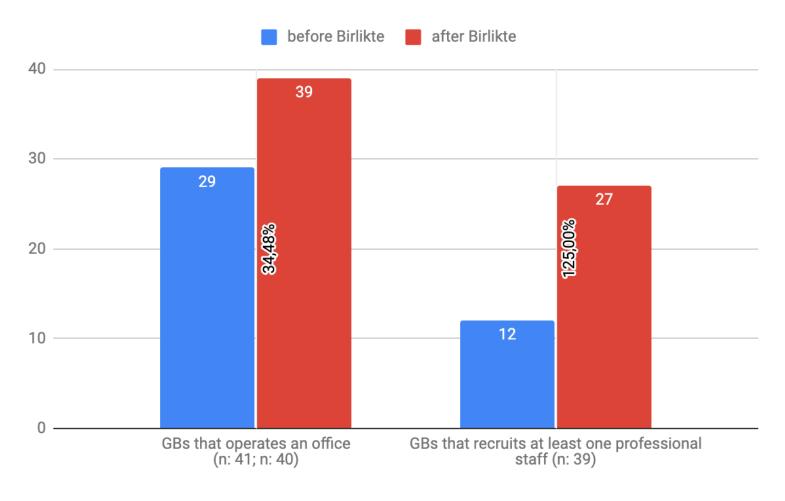
## What have the organisations achieved? How do they think, act and relate

differently?

- Improved transparency and accountability mechanisms, increased their visibility and credibility by the donors, established new partnerships, improved financial sustainability.
- They improved their administrative sustainability; improved organisational mechanisms for membership management, accounting & bookkeeping, recruitment, data management, communications, etc.
- They improved participation in their decision-making mechanisms.
- They improved their engagement and increased outreach to wider public, widened their membership & volunteer base, increased followers on social media.







**Financial Sustainability** 





### 1,5 years after Birlikte?

- April 2022: Another survey to have an update from Birlikte organisations
- 31 organisations contributed
- 28 out of 31 continue implementing the improved policies, mechanisms and practices established in cooperation with Birlikte
- 3 out of 31 declared they could not continue benefiting from them due to the lack of human resources or pandemic conditions
- 11 out of 31 carried out another round of selfassessment workshop after Birlikte. Additional 2 did it as a requirement of another programme. Another additional 2 did MEL of organisational capacity without self-assessment (15 out of 31)





### 1,5 years after Birlikte?

Why they did not do self-assessment?		
Explanation	Nr of CSOs	
They could not gather due to Pandemic	8	
Heavy work-load of other projects	4	
Change of board	2	
Lack of office space	1	
Not priority any more	1	
Sum	16	





### "What we have learned for STGM"

a collective learning opportunity:
 How did we change? How do we think, act and relate differently as STGM?

(self-reflection/self-assessment for STGM, self-capacity building, better mainstreaming of cross-cutting issues)

- BİRLİKTE Not only an intervention but a MEL mechanism in itself right questions rather than the right answers
- Actor-centered rather than action-centered interventions more sustainable results – relationship management as a challenge





## Final remarks / key questions

- How can we (as FSTP implementers)
  better contribute to this collective
  learning process at national and regional
  scale? Opportunities vs. Challenges?
- How can we better contribute to the programming of the EU?